

## MATH 142 – QUICK START GUIDE FOR iLrn

### Login:

1. Go to <http://www.iLrn.com>
2. The first time you log in to BCA/iLrn, you need to register. After you register, you can skip this step whenever you log in from the same computer. (If you log in from a different computer, you will need to go to "Find Your School" again.)
  - (a) Click on **First Time User**.
  - (b) Make sure that the name of your school appears in the "School" field. If it does not, click on "Find Your School" and follow the next steps.
  - (c) The "Find Your School" screen will appear. In the "Name of School" box, type **University of Tenn** and click on **Search**.
  - (d) A list of schools with matching names will appear at the right. Click on "University of Tennessee-Knoxville".
  - (e) In the "PIN Code" box on the next screen, type the PIN code for our course: **E-5TA83CGTBG7SB** Then click on **Register**.
  - (f) Complete the registration form on the following screen. Fields marked with a red asterisk must be filled in. The program will automatically create a login name for you, but you can choose your own by deleting the one that appears in the "Login name" box and typing your own. Avoid using spaces in your login name, and remember that login names and passwords are case-sensitive. (You ll have to type them the same way, including any capitalization, each time.) Record your login name and password in a safe place. In the future you will need to use these, not the PIN code, to log in.
  - (g) When you are done, click on **Register** and then **Begin BCA/iLrn**.
3. After the first time you can go just click **Login**.
4. Type your user name (the login name you created when you registered) and your password; then click on **Login**.
5. Welcome to BCA/iLrn! You are now on the "Start Up" page. Go ahead and get started!

**Technical Support:** For Online Help, click on **Technical Support** in the upper right corner of the screen, or contact us

By telephone: 1-800-423-0563

Monday Friday 8:30 A.M. to 6:00 P.M. Eastern time

Or by e-mail: [tl.support@thomson.com](mailto:tl.support@thomson.com)

**Navigating BCA/iLrn:** The menu at the left of the screen gives you access to all of BCA/iLrn's great tools to help you learn and manage your account:

#### General

- **My Assignments.** Find a chart of your assignments with due dates, scores, and more.
- **Progress.** Keep your own personal gradebook.

#### Products

- **Courseware.** Access interactive electronic text or courseware.
- **Syllabus.** Find information about your instructor and class.
- **Tutorials.** Study activities vary by book, but frequently include book explanations, exercises, quizzes, video tutorials, live online tutoring, chapter tests, and explorations.

#### Other

- **Change Password.** Change your password and other account information.
- **Enter Course PIN Code.** Access the coursework and tutorials for a second course.
- **Enter Product PIN Code.** Access the full set of tutorials and courseware for a BCA/iLrn textbook or supplemental product.

When you need help, use the following links, in the upper right corner of the screen.

- **FeedBack.** Let us know how BCA/iLrn is working for you.
- **Help.** Get the answers you need with context-sensitive help.
- **Resources.** Find glossaries and additional tools for your discipline.
- **Technical Support.** Go to the BCA/iLrn Technical Support Website for FAQs (frequently asked questions), student guides, new products, downloads, Report a Bug, and feedback forms, JRE (Java Runtime Environment) instructions, and contact information for Online Help.

#### **Assignments:**

BCA/iLrn puts you in charge of your learning. With self-paced tutorials, detailed explanations, step-by-step examples, and quizzes, you can get the most out of your textbook and turn in your assignments from your own room!

Do homework assignments and tests online by clicking on **My Assignments** under "General" in the menu at the left of the screen. You'll find a chart of all your assignments with due dates, scores, notes from the instructor, the number of times you're permitted to take an assignment, extra credit, and more.

Click the **Take** button next to any assignment to start. When you complete a homework assignment or test, you'll see a chart of your results that will indicate which problems you answered correctly. Use this as a guide for further study. Meanwhile, your score on the assignment will be recorded both in the instructor's gradebook and in your own progress chart, which you can find by clicking on **Progress** in the menu at the left.